



# Warranty Summary

## Genuine Ford and Motorcraft® Parts

Ford Motor Company offers a limited warranty on new Genuine Ford and Motorcraft® parts sold to U.S. customers through an authorized Ford-Lincoln Dealership or Ford Authorized Distributor.

The authorized seller warrants that any new Ford or Motorcraft® part sold by the authorized seller that is found to be defective in factory-supplied material or workmanship will be repaired, replaced or exchanged at Ford's discretion. Unique warranty coverages may apply.

Customer should return part to seller with original dated receipt for purchase verification.

GENERAL WARRANTY COVERAGE: Ford/Lincoln/ Mercury cars and light truck application and approved non-Ford application parts: 12 months/12,000 miles, whichever occurs first. Warranty begins on date of purchase. Labor is not covered.

## **UNIQUE WARRANTY COVERAGES:**

Batteries	BXT Tested Tough MAX Batteries 36 months/100-month pro-rated; BXL Tested Tough PLUS Battery 18-months/84-months pro-rated. Other battery warranties vary by series – see authorized seller for series-specific warranty details.
New & Remanufactured	
Transmission & Gas	Over-the-counter or Dealer-installed, sold on or after 9/1/10: 3 years/unlimited miles.
Engine Assemblies	Includes labor. Gas engines: 6006, 6007, 6V006, 6V012. Transmissions: 7000, 7002, 7003, 7V000 <i>Please see detail in the Limited Warranty Statement. (Powertrain)</i> (over)
Diesel Engines for Light Trucks	Over-the-counter or Dealer-installed: 2 years/unlimited miles. Includes labor. Diesel engines: 6006, 6007, 6V006, 6V007.
600 and Higher Series Truck Parts	12 months/unlimited miles. Time period begins date of purchase. Labor not covered.
Sheet Metal	Lifelong limited guarantee so long as original purchaser owns vehicle against rust perforation. Covers parts, parts allowance and labor.
Struts/Shock	Non-commercial cars/light trucks: lifetime limited warranty to original purchaser.
· Absorbers	Subsequent owners and commercial cars/light trucks: 24 months/24,000 miles,
•	whichever occurs first. Labor covered 12 months/12,000 miles, whichever occurs
•	first, if vehicle is beyond New Vehicle Warranty period.
Spark Plug Wire Sets	Normal service: lifetime limited warranty to original purchaser. Subsequent owner:
	24 months/24,000 miles, whichever occurs first. Severe service: 12 months/12,000
	miles. Labor and parts allowance covered up to 12 months/12,000 miles, whichever
•	occurs first, if vehicle is beyond New Vehicle Warranty period.
	WADDANTY LIMITATIONS

#### WARRANTY LIMITATIONS

This warranty does **not** cover parts that fail due to abuse, misuse, neglect, alteration, impact, accident, racing or the use of non-Ford parts, or parts installed in vehicles other than those listed in Ford authorized catalogs, including other Ford Motor Company brands, or parts that are replaced as a part of normal maintenance.

To the extent allowed by law: loss of time, inconvenience, loss of use of the vehicle, commercial loss and consequential damages are not covered.

There is no other express warranty on Ford Motor Company-supplied replacement parts, except such obligation as Ford may have assumed in its FCSD Warranty and Policy Manual or other warranty statements issued by the Dealer/Distributor.

Any implied warranty of merchantability or fitness for a particular purpose is limited to the duration of this warranty. Some states do not allow the exclusion or limitation of consequential or incidental damages or limitations on how long an implied warranty lasts; therefore, the limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights that vary from state to state.

Date of issue: February 2011

IMPORTANT: This is a summary of warranty highlights. For more information, seller will refer to the Dealer Ford Warranty & Policy Manual.

## Limited Warranty Statement

# Ford and Motorcraft Remanufactured Transmissions and Gas Engines (for retail sales on or after 9/1/2010)

Ford Motor Company, The American Road, Dearborn, MI 48121 ("Ford") provides the following Limited Warranty on Ford and Motorcraft<sup>®</sup> Remanufactured Transmissions and Gas Engines to Ford / Lincoln / Mercury Dealers (each being a "Dealer") or general installers (each being an "Installer"). This Limited Warranty provides that Ford will credit the Dealer or Installer for repairing or replacing, at Ford's option, any Ford or Motorcraft<sup>®</sup> Remanufactured Transmission or Gas Engine sold by Ford that is found to be defective in factory-supplied material or workmanship subject to the following terms, conditions and limitations.

Retail customers: To obtain warranty service, please return your vehicle to any Ford / Lincoln / Mercury dealership or return to the installer who originally installed the Ford or Motorcraft Gas Engine or Transmission Assembly in your vehicle. Please have your original dated receipt for purchase verification.

### **COVERAGE:** (to original purchaser or subsequent transferee)

### Complete Gas Engine Long Block Assemblies (6006/6V006/6V012) and Transmission Assemblies (7000/7V000/7003)

- For 36 months from warranty start date Ford will cover 100% of all parts and labor at approved warranty reimbursement rates
- If installed by a dealer, reasonable towing charges (up to 35 miles or to nearest dealer) are covered only if the vehicle is not covered under another towing insurance coverage

### Short Blocks (6009/6V009) Cylinder Heads (6049/6V049) and Crankshaft Kits (6303/6V303) for gas engines

- 12 months/12,000 miles from warranty start date, whichever occurs first, Ford will cover 100% of all parts and labor at approved warranty reimbursement rates
- If installed by dealer, reasonable towing charges (up to 35 miles or to nearest dealer) are covered only if the vehicle is not covered under another towing insurance coverage

Warranty Start Date – Ford and Motorcraft Remanufactured Transmissions and Gas Engines installed by dealer or installer -- warranty begins on date of sale from the Ford or Lincoln Mercury Dealership or Ford Motor Company's Factory Authorized Powertrain Distributor

Limitations to the Warranty – The following limitation applies to the products covered by the Limited Warranty: Towing charges are not reimbursable for Ford and Motorcraft Remanufactured Transmissions and Gas Engines sold over-the-counter by a dealer or installer

How to obtain Limited Warranty coverage for Ford and Motorcraft Remanufactured Transmissions and Gas Engines sold over-the-counter by a dealer or installer – This statement applies to over-the-counter customers of a dealer or installer, such as a retail customer or fleet customer.

The dealer or installer can claim both parts and labor under the Limited Warranty if the retail customer, at his/her option:

- Returns the vehicle to the installer from which the assembly or component was purchased, or to any dealer for repairs or
- Returns the Ford or Motorcraft Remanufactured Transmission or Gas Engine to the installer from which the assembly or component was purchased, or to any dealer for repairs

### NOTES:

- The Limited Warranty may be honored by the original installer or any dealer, even though that particular dealer was not the original purchaser/seller of the product.
- In order for the dealer or installer to claim under the Limited Warranty, the dealer, installer or customer (whether the original customer or subsequent transferee) must provide the original owner's repair order or sales slip when repairs are requested.
- Only new Ford Original Equipment, Ford Authorized Remanufactured, or other parts or assemblies authorized by Ford may be used to complete
  covered warranty repairs.
- Installer labor reimbursement is calculated using Ford Labor Times Standard hours multiplied by the selling dealership's warranty labor rate or the installer's actual labor total, whichever is less.
- Diagnostic steps taken to determine cause of warranted concern with diagnostic results must be clearly documented on installer repair order.
   (Warranty parts and labor reimbursement requests must be supported by diagnostic labor steps and test results.)
- All parts replaced under warranty must be returned to your selling dealer.

THIS LIMITED WARRANTY DOES NOT COVER FORD OR MOTORCRAFT REMANUFACTURED TRANSMISSIONS AND GAS ENGINES THAT FAIL DUE TO ABUSE, MISUSE, NEGLECT, ALTERATION, ACCIDENT, RACING, OR PARTS AND ACCESSORIES INSTALLED IN VEHICLES OTHER THAN THOSE LISTED IN FORD AUTHORIZED CATALOGS INCLUDING OTHER FORD MOTOR COMPANY BRANDS, OR THE USE OF NON-FORD PARTS, OR LACK OF PROPER MAINTENANCE. THIS LIMITED WARRANTY DOES NOT COVER REPEAT REPAIRS PERFORMED AS A RESULT OF A MISDIAGNOSIS OR IMPROPER PRIOR REPAIR. TO THE EXTENT ALLOWED BY LAW, LOSS OF TIME, INCONVENIENCE, LOSS OF THE USE OF THE VEHICLE, COMMERCIAL LOSS, AND INCIDENTAL AND CONSEQUENTIAL DAMAGES ARE NOT COVERED. THERE IS NO OTHER EXPRESS OR IMPLIED WARRANTY ON THESE FORD AND MOTORCRAFT REMANUFACTURED TRANSMISSIONS AND GAS ENGINES INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ALLOWED BY LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS IS LIMITED TO THE DURATION OF THIS WRITTEN LIMITED WARRANTY.

To retain the safety and dependability built into this product, it is essential that your Ford or Motorcraft<sup>®</sup> Remanufactured Transmission or Gas Engine receive the scheduled maintenance at the recommended intervals contained in your vehicle Owner's Manual/Maintenance Schedule.

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